reviewed BellSouth's TeamConnection reports reflecting the status of requested changes. Seven (7) changes with the highest possible priority settings were observed as having been implemented, but had remained opened for over seven months. KPMG Consulting identified this as an inconsistency between the process and documentation.

- KPMG Consulting discovered that BellSouth has no documented process or control group for monitoring open change requests in TeamConnection. KPMG Consulting discovered that BellSouth has six TeamConnection changes for Features with the highest Feature priority setting, and one TeamConnection change for a Defect with the highest Defect priority setting, which have been open for over seven months. BellSouth's documentation indicates that the highest Feature priority setting and the highest Defect priority setting should be assigned to changes such as those mandated by regulatory orders. The fact that Features with the highest priority setting, and Defects with the highest priority, have remained open for over seven months could indicate that BellSouth is either not tracking the closure of the changes, is not working appropriately to resolve the changes, or has incorrectly assigned the priority setting.

- KPMG Consulting has discovered that BellSouth posted raw data to the PMAP website without simultaneously posting the corresponding release of the Raw Data User's Manual (RDUM).

The work necessary to complete the PMR3 test involves the continued monitoring and retesting of the proposed Exceptions to bring them to resolution.

This test is currently at 85% complete.

PMR 4   Data Integrity

The Metrics Data Integrity Verification and Validation Review is being conducted for the ~~twenty (21)~~nineteen (19) new metrics, and ~~thirty-nine (39)~~forty-one (41) metrics with new levels of disaggregations added to the Georgia SQM since the completion of the Audit I and Audit II Tests.

The analysis process includes comparison of data from the Legacy/Source Systems to the data captured in Barney Snapshot tables; and, the comparison of the Barney Snapshot tables to the PMAP Staging Tables. Defined business rules are applied to the data in the PMAP Staging tables, and the results compared to the NODS Reporting Tables.

The following is the current status of the data integrity testing:

- One (1) metric (LSR Detail Report) does not require calculations. The report is reviewed by another domain.
- ~~Fourteen (14)~~Thirteen (13) metrics were reviewed in Audits I and II.
- Twenty-three (23) metrics reviews have been started:
  - ~~Eight (8)~~Six (6) have met the evaluation criteria and are considered complete.
  - Reviews of ~~fifteen (15)~~seventeen (17) metrics are in still in progress.
- Review of ~~thirty-six (36)~~thirty-seven (37) metrics have not been started.
- Draft Exception 186 was issued December 28 and states that BellSouth incorrectly excludes data between the BARNEY Snapshots, and NODS stages of the PMAP process. The excluded data are inputs into the calculation of the fully mechanized and partially mechanized orders for the "Ordering: Firm Order Confirmation (FOC) and Reject Response Completeness" Service Quality Measurement (SQM) for June 2001 data.

Of the ~~38~~37 metrics where testing has been started in Audit III, or completed in Audits I or II, ~~23~~20 (or ~~61~~54%) have satisfied the evaluation criteria and are complete. A complete review of the PMR 4 test can be seen in the attached document, *V2Audit III_PMR4_Data Integrity Status Summary*.

KPMG Consulting is in the process of issuing draft exceptions on the following issues:

- BellSouth does not properly construct the processed data used to validate certain Ordering Service Quality Measurements (Ordering: FOC timeliness {non-trunks} and Reject interval). (September 2001).

- BellSouth incorrectly excludes data between Barney snapshots and NODS stages of the PMAP process that go into the calculation of the fully mechanized and partially mechanized orders for the "Ordering: Percent Rejected Service Requests (Non-Trunks)" Service Quality Measurement (SQM) for June 2001 data.

- BellSouth incorrectly includes multiple instances of the same Service Order Number in NODS for the "Provisioning: Average Completion Notice Interval

(ACNI)" Service Quality Measurement (SQM) for November 2001 data.

PMR 5   Replication – SQM Reports

The replication for the SQM reports is a three step process. First, the SQMs are calculated using the raw data provided by BellSouth. Second, a comparison of the values are made to the SQM values reported by BellSouth. Third, the levels of product disaggregation BellSouth reported is compared to those it listed in its SQM plan. Three months of replication will be completed for each metric.

By means of this three step process, KPMG Consulting is able to assess the accuracy and completeness of reported performance measure disaggregation levels, and determine whether there is agreement between KPMG Consulting-calculated and BellSouth-reported SQM values. For the Audit III, there are 60 metrics to be reviewed.

The current status of the SQM Report replication is:

Month I

- Fourteen (14) metrics were completed and met the evaluation criteria in Audit II.

- As part of Audit III:

  - One (1) metric (LSR Detail Report) does not require calculations. The report is reviewed by another domain.

  - Three (3) metrics currently do not have values published and are considered placeholders for future reporting.

  - Thirty (30) metrics have met the evaluation criteria and are considered complete.

  - Twenty two (22) metrics have non-matched values and will require retesting.

  - Four (4) metrics have not been started.

Month II

- Fourteen (14) metrics were completed and met the evaluation criteria in Audit II.

- As part of Audit III:

    - One (1) metric (LSR Detail Report) does not require calculations. The report is reviewed by another domain.

    - Three (3) metrics currently do not have values published and are considered placeholders for future reporting.

    - Twenty eight (28) metrics have met the evaluation criteria and are complete.

    - Three (3) metrics have non-matched values and will require retesting.

    - Twenty five (25) metrics have not been started.

Month III

- Fourteen Metrics were completed and met the evaluation criteria in Audit II.

- As part of Audit III:

    - One (1) metric (LSR Detail Report) does not require calculations. The report is reviewed by another domain.

    - Three (3) metrics currently do not have values published and are considered placeholders for future reporting.

    - Twenty seven (27) metrics have met the evaluation criteria and are considered complete.

    - One (1) metric has non-matched values and will require retesting.

    - Twenty eight (28) metrics have not been started

This test is currently 52% complete. A complete review of the PMR 5 for the SQM reports can be seen in the attached document, *V2Audit III_PMR5_SQMs By Metric_Status_Summary*.

There are currently five (5) Exceptions related to the SQM reports. BellSouth has responded to each one, and KPMG Consulting is currently retesting. These Exceptions are:

- Exception 138

  KPMG Consulting could not replicate the values in the "Ordering: Acknowledgement Message Completeness" Service Quality Measurement (SQM) report for the CLEC Aggregate (July 2001).

- Exception 139

  KPMG Consulting could not replicate the values in the "Provisioning: Coordinated Customer Conversions" Service Quality Measurement (SQM) report for the CLEC Aggregate (August 2001).

- Exception 140

  KPMG Consulting cannot replicate the values in the "Provisioning: Hot-Cuts Troubles within 7 Days of the Service Order Completion" Service Quality Measurement (SQM) report for the CLEC Aggregate (September 2001).

- Exception 141

  KPMG Consulting cannot replicate the values in the "Ordering: Acknowledgement Message Timeliness" Service Quality Measurement (SQM) report for the CLEC Aggregate (August 2001).

- Exception 142

  KPMG Consulting could not replicate the values in the Provisioning: Jeopardy Interval & % Jeopardy Non Mechanized" Service Quality Measurement (SQM) report for the CLEC Aggregate (July 2001).

PMR 5   Replication – 271 Charts

The replication process calculates the SQM values using BellSouth raw data and compares the KPMG Consulting calculated values to the SQM values depicted on the graphical charts. Three months of replication will be completed for each metric.

The current status of the chart replication is:

Month I

- Fourteen (14) metrics were completed and met the evaluation criteria in Audit II.

- As part of Audit III:

  - One (1) metric (LSR Detail Report) does not require calculations. The report is reviewed by another domain.

  - Three (3) metrics currently do not have values published and are considered placeholders for future reporting.

  - Thirty (30) metrics have met the evaluation criteria and are considered complete.

  - Twenty one (21) metrics have non-matched values and will require retesting.

  - Five (5) metrics have not been started.

Month II

- Fourteen (14) metrics were completed and met the evaluation criteria in Audit II.

- As part of Audit III:

  - One (1) metric (LSR Detail Report) does not require calculations. The report is reviewed by another domain.

  - Three (3) metrics currently do not have values published and are considered placeholders for future reporting.

  - ~~Thirty~~Twenty-nine (29) metrics have met the evaluation criteria and are considered complete.

  - ~~Twenty one~~Three (3) metrics have non-matched values and will require retesting.

  - ~~Five~~Twenty-four (24) metrics have not been started.

Month III

- Fourteen (14) metrics were completed and met the evaluation criteria in Audit II.

- As part of Audit III:

  - One (1) metric (LSR Detail Report) does not require calculations. The report is reviewed by another domain.

  - Three (3) metrics currently do not have values published and are considered placeholders for future reporting.

  - ~~Thirty~~Twenty-eight (28) metrics have met the evaluation criteria and are considered complete.

  - ~~Twenty-one~~One (1) metrics ~~have~~has non-matched values and will require retesting.

  - ~~Five~~Twenty-seven (27) metrics have not been started.

Overall, this test is currently at 53% complete.

A complete review of the PMR 5 Report for 271 Charts can be seen in the attached document, *V2AuditIII_PMR5_271 Charts By Metric Status Summary*. Additionally, a complete review for the PMR 5 for the disaggregated charts can be seen in the attached document *V2AuditIII_PMR 5_Chart Replication Status*.

Current outstanding issues are listed on the attached PMR 5 Issue Log attachment *V2AuditIII_PMR 5_Chart_Replication_IssueLog123101*. This issue log is produced and maintained for the 271 charts replication activities. KPMG Consulting will issue one exception at the conclusion of the test capturing BellSouth issues and resolution activities. The specific replication Non-Matches for the PMR 5 test can be seen in attachment *V2AuditIII PMR5_Replication_Issues*. This spreadsheet gives the specific issues and non-matched conditions identified in *V2AuditIII_PMR 5_Chart_Replication_IssueLog123101*

PMR 6   Statistical Analysis For SEEMS

The Statistical Analysis test is scheduled to lag the Replication test. Analysis of the Statistical methodology is in progress and currently 15% complete.

PMR 7   Enforcement Review of SEEMS

The Enforcement Analysis calculates the SQM values using BellSouth raw data and compares the KPMG Consulting calculated values to the SQM values used for the Remedy payments. There are three (3) tiers of Metrics to be analyzed for three months.

This test is currently 15% complete.

The current status of the Enforcement Analysis is:

- **Tier I (27 Metrics):**

  - Month I:

    - One (1) metric has been matched

    - Two (2) are non-matched.

    - Five (5) are in progress.

    - Nineteen (19) have not been started.

  - Month II:

    - Two (2) metrics have been matched.

    - Twenty five (25) have not been started.

  - Month III – Not Started

- **Tier II and Tier III Metrics have not been started.**

BellSouth-GA OSS Testing Evaluation Interim Status Report

V2 Audit III_PMR-2_ Standards_Status_Summary

Revised February 28, 2002

PMR2 BST-GA High-Level Status -12/21/01		Month I		Month II		Month III	
Domain	Metric	Status	Issues	Status	Issues	Status	Issues
OSS	Average Response Time & Response Interval (Pre-Ordering, Ordering)	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Interface Availability (Pre-Ordering)	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Interface Availability (M&R)	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Response Interval	Completed in Audit I		Completed in Audit I		Completed in Audit I	
PO	Loop Makeup-Response Time-Manual	Testing Complete		Testing Complete		Not Started	
	Loop Makeup-Response Time-Electronic	Testing Complete		Testing Complete		Not Started	
Ordering	Acknowledgement Message Timeliness	Testing Complete		Testing Complete		Not Started	
	Acknowledgement Message Completeness	Testing Complete		Testing Complete		Not Started	
	Percent Flow-Through Service Requests-Summary	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Percent Flow-Through Service Requests-Detail	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Flow Through Error Analysis	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	CLEC LSR Information	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Percent Rejected Service Requests	Testing Complete		Testing Complete		Not Started	
	Reject Interval	Under Review		Under Review		Under Review	
	Firm Order Confirmation Timeliness	Under Review		Under Review		Under Review	
	Service Inquiry with LSR FOC Response Time-Manual	Testing Complete		Testing Complete		Not Started	
	Firm Order Confirmation Timeliness and Reject Response Completeness	Testing Complete		Under Review		Not Started	
	Speed of Answer in Ordering Center	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	LNP-Percent Rejected Service Requests	Completed in Audit II		Completed in Audit II		Completed in Audit II	
	LNP-Reject Interval Distribution & Average Reject Interval	Completed in Audit II		Completed in Audit II		Completed in Audit II	

	LNP-Firm Order Confirmation Timeliness Interval Distribution & Firm Order Confirmation Average Interval	Completed in Audit II		Completed in Audit II		Completed in Audit II
Provisioning	Mean Held Order Interval & Distribution Intervals	Testing Complete		Testing Complete		Not Started
	Average Jeopardy Notice Interval & Percentage of Orders Given Jeopary Notices	Testing Complete		Testing Complete		Not Started
	Percent Missed Installation Appointments	Testing Complete		Testing Complete		Not Started
	Average Completion Interval (OCI) & Order Completion Interval Distribution	Testing Complete		Testing Complete		Not Started
	Average Competion Notice Interval	Testing Complete		Testing Complete		Not Started
	Percent Completions/Attempts without Notice or < 24 Hours Notice	Testing Complete		Testing Complete		Not Started
	Coordinated Customer Conversions	Testing Complete		Testing Complete		Not Started
	Coordinated Customer Conversions-Hot Cut Timeliness Percent within Interval & Average Interval	Completed in Audit II		Completed in Audit II		Completed in Audit II
	Coordinated Customer Conversions-Average Recovery Time	Not Started		Not Started		Not Started
	Hot Cut Conversions-Percent Provisioning Troubles within 7 Days of a Completed Service Order	Testing Complete		Testing Complete		Not Started
	Cooperative Acceptance Testing-Percent of xDSL Loops Tested	Testing Complete		Testing Complete		Not Started
	Percent Provisioning Troubles within 30 Days of Service Order Completion	Testing Complete		Testing Complete		Not Started
	Total Service Order Cycle Time (TSOCT)	Testing Complete		Testing Complete		Not Started
	Service Order Accuarcy	Not Started		Not Started		Not Started

	LNP-Percent Missed Installation Appointments	Completed in Audit II		Completed in Audit II		Completed in Audit II	
	LNP-Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution - Louisiana Only	Completed in Audit II		Completed in Audit II		Completed in Audit II	
	LNP Total Service Order Cycle Time (TSOCT)	Completed in Audit II		Completed in Audit II		Completed in Audit II	
M&R	Missed Repair Appointments	Testing Complete		Testing Complete		Not Started	
	Customer Troubles Report Rate	Testing Complete		Testing Complete		Not Started	
	Maintenance Average Duration	Testing Complete		Testing Complete		Not Started	
	Percent Repeat Troubles within 30 Days	Testing Complete		Testing Complete		Not Started	
	Out of Service (OSS) > 24 Hours	Testing Complete		Testing Complete		Not Started	
	Average Answer Time-Repair Centers	Completed in Audit I		Completed in Audit I		Completed In Audit I	
	Mean Time to Notify CLEC of Network Outages	Testing Complete		Testing Complete		Not Started	
Billing	Invoice Accuracy	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Mean Time to Deliver Invoices	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Usage Data Delivery Accuracy	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Usage Data Delivery Completeness	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Usage Data Delivery Timeliness	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Mean Time to Deliver Usage	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Recurring Charge Completeness	Testing Complete		Testing Complete		Not Started	
	Non-Recurring Charge Completeness	Testing Complete		Testing Complete		Not Started	
OS/DA	Speed to Answer Performance/Average Speed to Answer-Toll	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Speed to Answer Performance/Percent Answered with "X" Seconds - Toll	Completed in Audit I		Completed in Audit I		Completed in Audit I	

	Speed to Answer Performance/Average Speed to Answer-DA	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Speed to Answer Performance/Percent Answered with "X" Seconds - DA	Completed in Audit I		Completed in Audit I		Completed in Audit I	
Database Update Information	Average Database Update Interval	Testing Complete		Testing Complete		Not Started	
	Percent Database Update Accuracy	Testing Complete		Under Review		Not Started	
	Percent NXXs & LRNs Loaded by the LERG Effective Date	Testing Complete		Testing Complete		Not Started	
E911	Timeliness	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Accuracy	Completed in Audit I		Completed in Audit I		Completed in Audit I	
	Mean Interval	Completed in Audit I		Completed in Audit I		Completed in Audit I	
TGP	Trunk Group Performance	Testing Complete		Testing Complete		Not Started	
Collocation	Collocation Average Response Time	Under Review	Need Further Clarification	Under Review	Need Further Clarification	Not Started	Need Further Clarification
	Collocation Average Arrangement Time	Under Review	Need Further Clarification	Under Review	Need Further Clarification	Not Started	Need Further Clarification
	Collocation Percent of Due Missed Dates	Under Review	Need Further Clarification	Under Review	Need Further Clarification	Not Started	Need Further Clarification
Change Management	Timeliness of Change Management Notices	Testing Complete		Testing Complete		Testing Complete	
	Change Management Notice Average Delay Days	Testing Complete		Testing Complete		Testing Complete	
	Time of Documents Associated with Change	Testing Complete		Testing Complete		Testing Complete	
	Change Management Documentation Average Delay Days	Testing Complete		Testing Complete		Testing Complete	
	Notification of CLEC Interface Outages	Testing Complete		Testing Complete		Testing Complete	
Bona Fide/New Business Requests Process	Percentage of BFR/NBR Requests Processed within 30 Business Days	Testing Complete		Under Review		Not Started	
	Percentage of Quotes Provided for Authorized BFR/NBR Requests Processed within X(10/30/60) Business Days	Testing Complete		Under Review		Not Started	

Summary:

Status	Month I	Month II	Month III
Completed in Audit II	7	7	7
Completed in Audit I	23	23	23
Testing Complete	37	33	5
Under Review	5	9	2
Not Started	2	2	37
Total Metrics	74	74	74

BellSouth-GA OSS Testing Evaluation Interim Status Report

V2 Audit III_PMR-4 Data Integrity Status Summary

Revised February 28, 2002

Data Integrity - Status Summary

OSS	Average Response Time & Response Interval (Pre-Ordering, Ordering)	Not Started				
	Interface Availability (Pre-Ordering)	Not Started	Awaiting data		X	
	Interface Availability (M&R)	Not Started	Awaiting data		X	
	Response Interval	Not Started	Clarification issued- awaiting response		X	
	Loop Makeup-Response Time-Manual	Not Started	Awaiting source data. Since data is largely in the form of faxes, BST is attempting to locate the paper copies and provide them to us.	X		
	Loop Makeup-Response Time-Electronic	Not Started	Awaiting source data.	X		
Ordering	Acknowledgement Message Timeliness	In Progress			X	
	Acknowledgement Message Completeness	In Progress			X	
	Percent Flow-Through Service Requests-Summary	In Progress	Awaiting Transformation/Business rules from BellSouth		X	
	Percent Flow-Through Service Requests-Detail	In Progress	Awaiting Transformation/Business rules from BellSouth		X	
	Flow Through Error Analysis	Not Started	Requested transformation rules		X	
	CLEC LSR Information	LSR Detail	LSR Detail – Metrics does not get data for this Metric-- OM validates this. There are no calculations involved.		X	
	Percent Rejected Service Requests	In Progress	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		X	
	Reject Interval	In Progress	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		X	
	Firm Order Confirmation Timeliness	In Progress	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		X	
	Service Inquiry with LSR FOC Response Time-Manual	Not Started	Awaiting Source Data.	X		
	Firm Order Confirmation Timeliness and Reject Response Completeness	In Progress	Draft Exception 186 - Waiting for Response	X		
	Speed of Answer in Ordering Center	Completed			X	
	LNP-Percent Rejected Service Requests	Not Started			X	
	LNP-Reject Interval Distribution & Average Reject Interval	Not Started			X	
	LNP-Firm Order Confirmation Timeliness Interval Distribution & Firm Order Confirmation Average Interval	Not Started			X	
Provisioning	Mean Held Order Interval & Distribution Intervals	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		X	
	Average Jeopardy Notice Interval & Percentage of Orders Given Jeopardy Notices	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		X	
	Percent Missed Installation Appointments	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		X	

	Average Completion Interval (OCI) & Order Completion Interval Distribution	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		x	
	Average Competion Notice Interval	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		x	
	Percent Completions/Attempts without Notice or < 24 Hours Notice	In Progress	Awaiting additional information from BellSouth	x		
	Coordinated Customer Conversions	In Progress			X	
	Coordinated Customer Conversions-Hot Cut Timeliness Percent within Interval & Average Interval	In Progress			x	
	Coordinated Customer Conversions-Average Recovery Time	In Progress	Clarification Request sent to BellSouth. Possible exception to be issued	x		
	Hot Cut Conversions-Percent Provisioning Troubles within 7 Days of a Completed Service Order	In Progress		x		
	Cooperative Acceptance Testing-Percent of xDSL Loops Tested	In Progress	Clarification Request sent to BellSouth	x		
	Percent Provisioning Troubles within 30 Days of Service Order Completion	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		x	
	Total Service Order Cycle Time (TSOCT)	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		x	
	Service Order Accuracy	In Progress	Testing underway.		X	
	LNP-Percent Missed Installation Appointments	Not Started	Awaiting Transformation/Business rules from BellSouth		x	
	LNP-Average Disconnect Timeliness Interval & Disconnect Timeliness Interval Distribution - Louisiana Only	Not Started	Awaiting Transformation/Business rules from BellSouth		x	
	LNP Total Service Order Cycle Time (TSOCT)	Not Started	Awaiting Transformation/Business rules from BellSouth		x	
M&R	Missed Repair Appointments	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		x	
	Customer Troubles Report Rate	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		x	
	Maintenance Average Duration	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		x	
	Percent Repeat Troubles within 30 Days	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		x	
	Out of Service (OSS) > 24 Hours	Not Started	Require Product ID identification rules for records at snapshot stage. Documents received and under review.		x	
	Average Answer Time-Repair Centers	Completed			X	
	Mean Time to Notify CLEC of Network Outages	Completed		x		
Billing	Invoice Accuracy	Completed in Audit I				
	Mean Time to Deliver Invoices	Completed in Audit I				
	Usage Data Delivery Accuracy	Completed in Audit I				

V2 Audit III_PMR 4_Data Integrity Status Summary

	Usage Data Delivery Completeness	Completed in Audit I				
	Usage Data Delivery Timeliness	Completed in Audit I				
	Mean Time to Deliver Usage	Completed in Audit I				
	Recurring Charge Completeness	In Progress		X		
	Non-Recurring Charge Completeness	In Progress		X		
OS/DA	Speed to Answer Performance/Average Speed to Answer-Toll	Completed in Audit I				
	Speed to Answer Performance/Percent Answered with "X" Seconds -Toll	Completed in Audit I				
	Speed to Answer Performance/Average Speed to Answer-DA	Completed in Audit I				
	Speed to Answer Performance/Percent Answered with "X" Seconds -DA	Completed in Audit I				
Database Update Information	Average Database Update Interval	Not Started		X		
	Percent Database Update Accuracy	Not Started		X		
	Percent NXXs & LRNs Loaded by the LERG Effective Date	Not Started		X		
E911	Timeliness	Completed in Audit I				
	Accuracy	Completed in Audit I				
	Mean Interval	Completed in Audit I				
TGP	Trunk Group Performace	Not Started			X	
Collocation	Collocation Average Response Time	Completed			X	
	Collocation Average Arrangement Time	Completed			X	
	Collocation Percent of Due Missed Dates	Completed			X	
Change Management	Timeliness of Change Management Notices	Not Started			X	
	Change Management Notice Average Delay Days	Not Started			X	
	Time of Documents Associated with Change	Not Started			X	
	Change Management Documentation Average Delay Days	Not Started			X	
	Notification of CLEC Interface Outages	Not Started		X		
Bona Fide/New Business Request Process	Percentage of BFR/NBR Requests Processed within 30 Business Days	Not Started	Awaiting data	X		
	Percentage of Quotes Provided for Authorized BFR/NBR Requests Processed within X(10/30/60) Business Days	Not Started	Awaiting data	X		

Summary:

Status	Data Integrity Analysis
Completed in Audit I	13
Not Started	37
Completed	6
In Progress	17
Retest	0
CLEC LSR Detail Report	1
Total Metrics	74

BellSouth-GA OSS Testing Evaluation Interim Status Report

V2 Audit III_PMR-5 Chart Replication Status – UNE (Status as of 1/18/02)

Revised February 28, 2002

			UNE								
751	B.1.8.9	ORDERING	Reject Interval - Non-Mechanized/2W Analog Loop Non-Design/Manual/State	DDS	Completed	1/2/2002		M		M	M
752	B.1.8.10	ORDERING	Reject Interval - Non-Mechanized/2W Analog Loop w/INP Design/Manual/State	BARNEY	In Progress			M			
753	B.1.8.11	ORDERING	Reject Interval - Non-Mechanized/2W Analog Loop w/INP Non-Design/Manual/State	BARNEY	In Progress			M			
754	B.1.8.12	ORDERING	Reject Interval - Non-Mechanized/2W Analog Loop w/LNP Design/Manual/State	BARNEY	In Progress			NMM			
755	B.1.8.13	ORDERING	Reject Interval - Non-Mechanized/2W Analog Loop w/LNP Non-Design/Manual/State	BARNEY	In Progress			NM			
756	B.1.8.14	ORDERING	Reject Interval - Non-Mechanized/Other Design/Manual/State	DDS	Completed	1/2/2002		M		M	M
757	B.1.8.15	ORDERING	Reject Interval - Non-Mechanized/Other Non-Design/Manual/State	DDS	Completed	1/2/2002		M		M	M
758	B.1.8.16	ORDERING	Reject Interval - Non-Mechanized/INP Standalone/Manual/State	BARNEY	In Progress			M			
759	B.1.8.17	ORDERING	Reject Interval - Non-Mechanized/LNP (Standalone)/Manual/State	BARNEY	In Progress						
760	B.1.8.18	ORDERING	Reject Interval - Non-Mechanized/Loops Non-Design/Manual/State	BARNEY	Retired						
761	B.1.8.19	ORDERING	Reject Interval - Non-Mechanized/Loops Non-Design w/INP/Manual/State	BARNEY	Retired						
762	B.1.8.20	ORDERING	Reject Interval - Non-Mechanized/2W Analog Loop w/LNP Non-Design/Manual/State	BARNEY	Retired						
763	B.1.9.1	ORDERING	FOC Timeliness - Mechanized/Switch Ports/Electronic/State	NODS	In Progress						
764	B.1.9.2	ORDERING	FOC Timeliness - Mechanized/Local Interoffice Transport/Electronic/State	DDS	In Progress						
765	B.1.9.3	ORDERING	FOC Timeliness - Mechanized/Loop + Port Combinations/Electronic/State	NODS	In Progress						
766	B.1.9.4	ORDERING	FOC Timeliness - Mechanized/Combo Other/Electronic/State	DDS	In Progress						
767	B.1.9.5	ORDERING	FOC Timeliness - Mechanized/xDSL (ADSL, HDSL and UCL)/Electronic/State	BARNEY	In Progress						
768	B.1.9.6	ORDERING	FOC Timeliness - Mechanized/ISDN Loop (UDN, UDC)/Electronic/State	DDS	In Progress						
769	B.1.9.7	ORDERING	FOC Timeliness - Mechanized/Line Sharing/Electronic/State	DDS	In Progress						
770	B.1.9.8	ORDERING	FOC Timeliness - Mechanized/2W Analog Loop Design/Electronic/State	DDS	In Progress						
771	B.1.9.9	ORDERING	FOC Timeliness - Mechanized/2W Analog Loop Non-Design/Electronic/State	DDS	In Progress						
772	B.1.9.10	ORDERING	FOC Timeliness - Mechanized/2W Analog Loop w/INP Design/Electronic/State	BARNEY	In Progress						
773	B.1.9.11	ORDERING	FOC Timeliness - Mechanized/2W Analog Loop w/INP Non-Design/Electronic/State	BARNEY	In Progress						
774	B.1.9.12	ORDERING	FOC Timeliness - Mechanized/2W Analog Loop w/LNP Design/Electronic/State	BARNEY	In Progress						
775	B.1.9.13	ORDERING	FOC Timeliness - Mechanized/2W Analog Loop w/LNP Non-Design/Electronic/State	BARNEY	In Progress						
776	B.1.9.14	ORDERING	FOC Timeliness - Mechanized/Other Design/Electronic/State	DDS	In Progress						

		UNE		SOURCE								
2357	B.2.32.17.2.1	PROVISIONING	% Completions w/o Notice or < 24 hours/LNP (Standalone)/Non-Dispatch/State	DDS	Not Started							
2358	B.2.32.18.1.1	PROVISIONING	% Completions w/o Notice or < 24 hours/Digital Loop < DS1/Dispatch/State	DDS	Not Started							
2359	B.2.32.18.2.1	PROVISIONING	% Completions w/o Notice or < 24 hours/Digital Loop < DS1/Non-Dispatch/State	DDS	Not Started							
2360	B.2.32.19.1.1	PROVISIONING	% Completions w/o Notice or < 24 hours/Digital Loop >= DS1/Dispatch/State	DDS	Not Started							
2361	B.2.32.19.2.1	PROVISIONING	% Completions w/o Notice or < 24 hours/Digital Loop >= DS1/Non-Dispatch/State	DDS	Not Started							
2362	B.2.33.1.1	PROVISIONING	% Cooperative Test Attempts for xDSL/xDSL (ADSL, HDSL and UCL)/State	DDS	Completed	11/8/2002		M		M		M
2363	B.2.33.2.1	PROVISIONING	% Cooperative Test Attempts for xDSL/xDSL Other/State	DDS	Placeholder							
2364	B.2.34.1.1.1.1	MANUAL	Service Order Accuracy/Design (Specials)/<10 circuits/Dispatch/State	MANUAL	Completed	9/16/2001		M		M		M
2365	B.2.34.1.1.2.1	MANUAL	Service Order Accuracy/Design (Specials)/<10 circuits/Non-Dispatch/State	MANUAL	Completed	9/16/2001		M		M		M
2366	B.2.34.1.2.1.1	MANUAL	Service Order Accuracy/Design (Specials)/>=10 circuits/Dispatch/State	MANUAL	Completed	9/16/2001		M		M		M
2367	B.2.34.1.2.2.1	MANUAL	Service Order Accuracy/Design (Specials)/>=10 circuits/Non-Dispatch/State	MANUAL	Completed	9/16/2001		M		M		M
2368	B.2.34.2.1.1.1	MANUAL	Service Order Accuracy/Loops Non-Design/<10 circuits/Dispatch/State	MANUAL	Completed	9/16/2001		M		M		M
2369	B.2.34.2.1.2.1	MANUAL	Service Order Accuracy/Loops Non-Design/<10 circuits/Non-Dispatch/State	MANUAL	Completed	9/16/2001		M		M		M
2370	B.2.34.2.2.1.1	MANUAL	Service Order Accuracy/Loops Non-Design/>=10 circuits/Dispatch/State	MANUAL	Completed	9/16/2001		M		M		M
2371	B.2.34.2.2.2.1	MANUAL	Service Order Accuracy/Loops Non-Design/>=10 circuits/Non-Dispatch/State	MANUAL	Completed	9/16/2001		M		M		M
2372	B.3.1.1.1.1	M&R	Missed Repair Appointments/Switch Ports/Dispatch/State	NODS	In Progress							
2373	B.3.1.1.2.1	M&R	Missed Repair Appointments/Switch Ports/Non-Dispatch/State	NODS	In Progress							
2374	B.3.1.2.1	M&R	Missed Repair Appointments/Local Interoffice Transport/Dispatch/State	DDS	Not Started							
2375	B.3.1.2.2	M&R	Missed Repair Appointments/Local Interoffice Transport/Non-Dispatch/State	DDS	Not Started							
2376	B.3.1.3.1.1	M&R	Missed Repair Appointments/Loop + Port Combinations/Dispatch/State	NODS	In Progress							
2377	B.3.1.3.2.1	M&R	Missed Repair Appointments/Loop + Port Combinations/Non-Dispatch/State	NODS	In Progress							
2378	B.3.1.4.1.1	M&R	Missed Repair Appointments/Combo Other/Dispatch/State	DDS	In Progress							
2379	B.3.1.4.2.1	M&R	Missed Repair Appointments/Combo Other/Non-Dispatch/State	DDS	In Progress							
2380	B.3.1.5.1	M&R	Missed Repair Appointments/xDSL (ADSL, HDSL and UCL)/Dispatch/State	DDS	Not Started							
2381	B.3.1.5.2	M&R	Missed Repair Appointments/xDSL (ADSL, HDSL and UCL)/Non-Dispatch/State	DDS	Not Started							
2382	B.3.1.6.1	M&R	Missed Repair Appointments/UNE ISDN/Dispatch/State	DDS	Not Started							

			UNE		DATA SOURCE	STATUS	DATE COMPLETED							
2383	B.3.1.6.2	M&R	Missed Repair Appointments/UNE ISDN/Non-Dispatch/State		DDS	Not Started								
2384	B.3.1.7.1	M&R	Missed Repair Appointments/Line Sharing/Dispatch/State		DDS	Not Started								
2385	B.3.1.7.2	M&R	Missed Repair Appointments/Line Sharing/Non-Dispatch/State		DDS	Not Started								
2386	B.3.1.8.1	M&R	Missed Repair Appointments/2W Analog Loop Design/Dispatch/State		DDS	In Progress								
2387	B.3.1.8.2	M&R	Missed Repair Appointments/2W Analog Loop Design/Non-Dispatch/State		DDS	In Progress								
2388	B.3.1.9.1	M&R	Missed Repair Appointments/2W Analog Loop Non-Design/Dispatch/State		DDS	In Progress								
2389	B.3.1.9.2	M&R	Missed Repair Appointments/2W Analog Loop Non-Design/Non-Dispatch/State		DDS	In Progress								
2390	B.3.1.10.1	M&R	Missed Repair Appointments/Other Design/Dispatch/State		DDS	Completed								
2391	B.3.1.10.2	M&R	Missed Repair Appointments/Other Design/Non-Dispatch/State		DDS	Completed								
2392	B.3.1.11.1	M&R	Missed Repair Appointments/Other Non-Design/Dispatch/State		DDS	In Progress								
2393	B.3.1.11.2	M&R	Missed Repair Appointments/Other Non-Design/Non-Dispatch/State		DDS	In Progress								
2394	B.3.1.12.1	M&R	Missed Repair Appointments/LNP (Standalone)/Dispatch/State		DDS	Not Started								
2395	B.3.1.12.2	M&R	Missed Repair Appointments/LNP (Standalone)/Non-Dispatch/State		DDS	Not Started								
2396	B.3.2.1.1	M&R	Customer Trouble Report Rate/Switch Ports/Dispatch/State		NODS	In Progress		M	M					
2397	B.3.2.1.2	M&R	Customer Trouble Report Rate/Switch Ports/Non-Dispatch/State		NODS	In Progress		M	M					
2398	B.3.2.2.1	M&R	Customer Trouble Report Rate/Local Interoffice Transport/Dispatch/State		DDS	In Progress		M	M					
2399	B.3.2.2.2	M&R	Customer Trouble Report Rate/Local Interoffice Transport/Non-Dispatch/State		DDS	In Progress		M	M					
2400	B.3.2.3.1	M&R	Customer Trouble Report Rate/Loop + Port Combinations/Dispatch/State		NODS	In Progress		M	M					
2401	B.3.2.3.2	M&R	Customer Trouble Report Rate/Loop + Port Combinations/Non-Dispatch/State		NODS	In Progress		M	M					
2402	B.3.2.4.1	M&R	Customer Trouble Report Rate/Combo Other/Dispatch/State		DDS	In Progress		M	M					
2403	B.3.2.4.2	M&R	Customer Trouble Report Rate/Combo Other/Non-Dispatch/State		DDS	In Progress		M	M					
2404	B.3.2.5.1	M&R	Customer Trouble Report Rate/xDSL (ADSL, HDSL and UCL)/Dispatch/State		DDS	In Progress		M	M					
2405	B.3.2.5.2	M&R	Customer Trouble Report Rate/xDSL (ADSL, HDSL and UCL)/Non-Dispatch/State		DDS	In Progress		M	M					
2406	B.3.2.6.1	M&R	Customer Trouble Report Rate/UNE ISDN/Dispatch/State		DDS	In Progress		M	M					
2407	B.3.2.6.2	M&R	Customer Trouble Report Rate/UNE ISDN/Non-Dispatch/State		DDS	In Progress		M	M					
2408	B.3.2.7.1	M&R	Customer Trouble Report Rate/Line Sharing/Dispatch/State		DDS	In Progress		M	M					

			UNE										
2487	B.3.5.10.2	M&R	Out of Service > 24 hours/Other Design/Non-Dispatch/State	DDS	In Progress		M	M					
2488	B.3.5.11.1	M&R	Out of Service > 24 hours/Other Non-Design/Dispatch/State	DDS	In Progress		M	M					
2489	B.3.5.11.2	M&R	Out of Service > 24 hours/Other Non-Design/Non-Dispatch/State	DDS	In Progress		M	M					
2490	B.3.5.12.1	M&R	Out of Service > 24 hours/LNP (Standalone)/Dispatch/State	DDS	In Progress		M	M					
2491	B.3.5.12.2	M&R	Out of Service > 24 hours/LNP (Standalone)/Non-Dispatch/State	DDS	In Progress		M	M					
2492	B.4.1.1	BILLING	Invoice Accuracy/State	DDS	Completed	Completed in Audit II							
2493	B.4.2.1	BILLING	Mean Time to Deliver Invoices - CRIS/Region	DDS	Completed	Completed in Audit II							

TOTAL NOT STARTED	181	
TOTAL IN PROGRESS	770	
TOTAL COMPLETED (ALL 3 MONTHS)	585	
SUBTOTAL	1536	
TOTAL RETIRED	340	
TOTAL W/O RETIRED	1196	

TOTAL MATCH	537	1091	224	632	170	580
TOTAL NON-MATERIAL MATCH	18	5	0	2	0	1
TOTAL NON-MATCH	41	43	6	28	0	0
TOTAL VALIDATED BY MONTH	596	1139	230	662	170	581

Legend	
M	Matches Exactly for two decimal places
NMM	total volume of transactions of either the numberator or denominator (i.e. KPMG 48225 - BellSouth 48211 = 14 divided by 48225 = .0003 or .03%)
NM	same and the difference is greater than 1% of the total volume of transactions of either the numerator or denominator.

LIT

2486	C.1.1	ORDERING	% Rejected Service Requests/Local Interconnection Trunks/State	MANUAL	Completed			M		M		M
2487	C.1.2.1.A	ORDERING	Reject Interval - 4 days/Local Interconnection Trunks/State	MANUAL	Completed	12/11/2001	M	M	M	M	M	M
2488	C.1.2.1.B	ORDERING	Reject Interval - 4 days/Local Interconnection Trunks/State	Placeholder	Not Started							
2489	C.1.3.1	ORDERING	FOC Timeliness/Local Interconnection Trunks/State	DDS	In Progress			M		NM		NM
2490	C.1.4.1	ORDERING	FOC & Reject Response Complete (Expected)/Local Interconnection Trunks/State	DDS	Not Started							
2491	C.1.5.1	ORDERING	FOC & Reject Response Proper (Not Expected)/Local Interconnection Trunks/State	DDS	Not Started							
2492	C.2.1	PROVISIONING	Order Completion Interval/Local Interconnection Trunks/State	DDS	In Progress							
2493	C.2.2.1	PROVISIONING	Held Orders/Local Interconnection Trunks/State	DDS	Completed	11/27/2001	M	M	M	M	M	M
2494	C.2.3.1	PROVISIONING	% Jeopardies/Local Interconnection Trunks/State	DDS	In Progress							
2495	C.2.4.1	PROVISIONING	Average Jeopardy Notice Interval/Local Interconnection Trunks/State	DDS	In Progress							
2496	C.2.5.1	PROVISIONING	% Missed Installation Appointments/Local Interconnection Trunks/State	DDS	Completed	12/11/2001	M	M	M	M	M	M
2497	C.2.6.1	PROVISIONING	% Provisioning Troubles within 30 Days/Local Interconnection Trunks/State	DDS	Completed	10/22/2001	M	M	M	M	M	M
2498	C.2.7.1	PROVISIONING	Average Completion Notice Interval/Local Interconnection Trunks/State	DDS	In Progress		NM	NM	M	NM		
2499	C.2.8.1	PROVISIONING	Total Service Order Cycle Time/Local Interconnection Trunks/State	DDS	Completed	11/7/2001	M	M	M	M	M	M
2500	C.2.9.1	PROVISIONING	Total Service Order Cycle Time (offered)/Local Interconnection Trunks/State	DDS	Completed	11/7/2001	M	M	M	M	M	M
2501	C.2.10.1	PROVISIONING	% Completions w/o Notice or < 24 hours/Local Interconnection Trunks/Dispatch/State	DDS	Not Started							
2502	C.2.10.2	PROVISIONING	% Completions w/o Notice or < 24 hours/Local Interconnection Trunks/Non-Dispatch/State	DDS	Not Started							
2503	C.2.11.1.1.1	PROVISIONING	Service Order Accuracy/Local Interconnection Trunks/<10 circuits/Dispatch/State	MANUAL	Completed	9/21/2001		M		M		M
2504	C.2.11.1.2.1	PROVISIONING	Service Order Accuracy/Local Interconnection Trunks/<10 circuits/Non-Dispatch/State	MANUAL	Completed	9/21/2001		M		M		M
2505	C.2.11.2.1.1	PROVISIONING	Service Order Accuracy/Local Interconnection Trunks/>=10 circuits/Dispatch/State	MANUAL	Completed	9/21/2001		M		M		M
2506	C.2.11.2.2.1	PROVISIONING	Service Order Accuracy/Local Interconnection Trunks/>=10 circuits/Non-Dispatch/State	MANUAL	Completed	9/21/2001		M		M		M
2507	C.3.1.1.1	M&R	Missed Repair Appointments/Local Interconnection Trunks/Dispatch/State	DDS	Completed	Completed in Audit II						
2508	C.3.1.2.1	M&R	Missed Repair Appointments/Local Interconnection Trunks/Non-Dispatch/State	DDS	Completed	Completed in Audit II						
2509	C.3.2.1.1	M&R	Customer Trouble Report Rate/Local Interconnection Trunks/Dispatch/State	DDS	Completed	Completed in Audit II						
2510	C.3.2.2.1	M&R	Customer Trouble Report Rate/Local Interconnection Trunks/Non-Dispatch/State	DDS	Completed	Completed in Audit II						
2511	C.3.3.1.1	M&R	Maintenance Average Duration/Local Interconnection Trunks/Dispatch/State	DDS	Completed	Completed in Audit II						
2512	C.3.3.2.1	M&R	Maintenance Average Duration/Local Interconnection Trunks/Non-Dispatch/State	DDS	Completed	Completed in Audit II						
2513	C.3.4.1.1	M&R	% Repeat Troubles within 30 Days/Local Interconnection Trunks/Dispatch/State	DDS	Completed	Completed in Audit II						
2514	C.3.4.2.1	M&R	% Repeat Troubles within 30 Days/Local Interconnection Trunks/Non-Dispatch/State	DDS	Completed	Completed in Audit II						
2515	C.3.5.1.1	M&R	Out of Service > 24 hours/Local Interconnection Trunks/Dispatch/State	DDS	Completed	Completed in Audit II						
2516	C.3.5.2.1	M&R	Out of Service > 24 hours/Local Interconnection Trunks/Non-Dispatch/State	DDS	Completed	Completed in Audit II						
2517	C.4.1.1	BILLING	Invoice Accuracy/State	DDS	Completed	Completed in Audit II						
2518	C.4.2.1	BILLING	Mean Time to Deliver Invoices - CABS/Region	DDS	Completed	Completed in Audit II						

LIT

TOTAL NOT STARTED	5				
TOTAL IN PROGRESS	5				
TOTAL COMPLETED (ALL 3 MONTHS)	23				
SUBTOTAL	33				
TOTAL RETIRED	0				
TOTAL W/O RETIRED	33				

TOTAL MATCH	6	12	7	11	6	11
TOTAL NON-MATERIAL MATCH	0	0	0	0	0	0
TOTAL NON-MATCH	1	1	0	2	0	1
TOTAL VALIDATED BY MONTH	7	13	7	13	6	12

Legend	
M	Matches Exactly for two decimal places
NMM	Non-Material Match indicates a non-match that is a difference of less than 1% of the total volume of transactions of either the numberator or denominator (i.e. KPMG 48225 - BellSouth 48211 = 14 divided by 48225 = .0003 or .03%)
NM	Non-Match indicates that the BellSouth values and the KPMG values are not the same and the difference is greater than 1% of the total volume of transactions of either the numerator or denominator.

		GENERAL										
2657	F.10.6	CHANGE MANAGEMENT	% CLEC Interface Outages Sent within 15 Minutes/State	MANUAL	Completed		M		M		M	
2658	F.11.1.1	BONA FIDE REQUEST	% New Business Requests Processed within 30 Business Days/Region	MANUAL	Completed	10/9/2001		M		M		M
2659	F.11.2.1.1	BONA FIDE REQUEST	% Quotes Provided within X Business Days/Region	MANUAL	Completed	10/9/2001		M		M		M
2660	F.11.2.2.1	BONA FIDE REQUEST	% Quotes Provided within X Business Days/Region	MANUAL	Completed	10/9/2001		M		M		M
2661	F.11.2.3.1	BONA FIDE REQUEST	% Quotes Provided within X Business Days/Region	MANUAL	Completed	10/9/2001		M		M		M
2662	F.12.1.1	ORDERING ACKNOWLEDGEMENT	Acknowledgement Message Timeliness/EDI/Region	DDS	In Progress			NM				
2663	F.12.1.2	ORDERING ACKNOWLEDGEMENT	Acknowledgement Message Timeliness/TAG/Region	DDS	In Progress			NM				
2664	F.12.2.1	ORDERING ACKNOWLEDGEMENT	Acknowledgement Message Completeness/EDI/Region	DDS	In Progress			M		NM		
2665	F.12.2.2	ORDERING ACKNOWLEDGEMENT	Acknowledgement Message Completeness/TAG/Region	DDS	In Progress			M		NM		
2666	F.13.1.1	DATABASE UPDATES	Average Database Update Interval/LIDB/State	MANUAL	Completed		M	M	M	M	M	M
2667	F.13.1.2	DATABASE UPDATES	Average Database Update Interval/Directory Listings/State	MANUAL	Completed		M	M	M	M	M	M
2668	F.13.1.3	DATABASE UPDATES	Average Database Update Interval/Directory Assistance/State	MANUAL	Completed		NMM	NMM	NMM	M	M	M
2669	F.13.2.1	DATABASE UPDATES	% Update Accuracy/LIDB/State	MANUAL	Completed			M		M		M
2670	F.13.2.2	DATABASE UPDATES	% Update Accuracy/Directory Listings/State	MANUAL	Completed			M		M		M
2671	F.13.2.3	DATABASE UPDATES	% Update Accuracy/Directory Assistance/State	MANUAL	Completed			M		M		M
2672	F.13.3	DATABASE UPDATES	% NXXs / LRNs Loaded by LERG Effective Date/State	MANUAL	Completed			M				M
2673	F.14.1.1	NETWORK OUTAGE NOTIFICATION	Mean Time to Notify CLEC of Major Network Outages/State	MANUAL	Completed	10/9/2001		M		M		M

TOTAL NOT STARTED	0
TOTAL IN PROGRESS	20
TOTAL COMPLETED (ALL 3 MONTHS)	40
SUBTOTAL	60
TOTAL RETIRED	0
TOTAL W/O RETIRED	60

TOTAL MATCH	17	24	17	23	18	23
TOTAL NON-MATERIAL MATCH	1	7	1	10	0	0
TOTAL NON-MATCH	0	6	0	2	0	0
TOTAL VALIDATED BY MONTH	18	37	18	35	18	23

Legend	
M	Matches Exactly for two decimal places
NMM	Non-Material Match indicates a non-match that is a difference of less than 1% of the total volume of transactions of either the numberator or denominator (i.e. KPMG 48225 - BellSouth 48211 = 14 divided by 48225 = .0003 or .03%)
NM	Non-Match indicates that the BellSouth values and the KPMG values are not the same and the difference is greater than 1% of the total volume of transactions of either the numerator or denominator.